# **Privacy Policy for Equality Ohio**

# *Effective Date: Last Updated: November 26, 2024*

### Introduction

Thank you for choosing to be part of our community at Equality Ohio, Inc. ("company", "we", "us", or "our"). We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at info@EqualityOhio.org.

When you visit our website: https://equalityohio.org/ and use our services, you trust us with your personal information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our Sites and our services.

This privacy policy applies to all information collected through our website (such as https://equalityohio.org/), when you use our online legal assistance services. By using our services, you agree to the terms of this Privacy Policy.

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

## 1. Information We Collect

We collect personal information when you use our online platform to seek legal assistance. The information we collect may include, but is not limited to:

Personal Identification Information: Name, email address, phone number, mailing address, etc.

Legal Information: Information related to your legal issue(s), case details, documents, and any other information you provide for the purpose of receiving legal assistance.

Payment Information: Credit card details, billing address, or other payment-related information if applicable.

Technical Data: Device information, IP address, browser type, and other technical data collected through cookies or tracking technologies.

### 2. How We Use Your Information

We use the personal information you provide to:

- Provide legal assistance or advice, including responding to inquiries and offering relevant services.
- Process payments and bill for services.
- Communicate with you regarding your case or legal matter.
- Improve our website and services.
- Comply with legal and regulatory obligations.

### **3. Sharing Your Information**

We do not sell or rent your personal information to third parties. However, we may share your information in the following circumstances:

- With legal professionals: If you request legal assistance from an attorney or law firm, we may share your information with them to facilitate the provision of services.
- To service providers: We may share your information with trusted third-party service providers who assist in operating our website or providing services, such as payment processors or IT support.
- Legal requirements: If required by law, we may disclose your personal information in response to a subpoena, court order, or other legal process.

#### 4. Data Security

We take reasonable steps to protect the security of your personal information. While no method of electronic transmission or storage is 100% secure, we use industry-standard encryption technologies and secure servers to help safeguard your data.

#### 5. Your Rights and Choices

As a resident of Ohio, you have certain rights regarding your personal information. These include:

- Access: You can request access to the personal information we hold about you.
- Correction: You may request that we correct any inaccurate or incomplete information.

- Opt-Out: You may opt out of receiving marketing communications from us at any time.
- To exercise these rights, please contact us at info@equalityohio.org.

# 6. Cookies and Tracking Technologies

Our website may use cookies and similar tracking technologies to enhance user experience, analyze website traffic, and personalize content. You can control cookies through your browser settings, though disabling cookies may limit some features of our website.

## 7. Children's Privacy

Our services are not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that we have inadvertently collected personal information from a child under 13, we will take steps to delete such information as soon as possible.

## 8. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time. When we make changes, we will update the effective date at the top of this page. Please review this policy periodically to stay informed about how we are protecting your information.

9. Contact Us If you have any questions about this Privacy Policy or how we handle your personal information, please contact us at: Equality Ohio Address: 370 S 5th St, Columbus, OH 43215 Email: info@equalityohio.org Phone: 614-224-0400